DEPARTMENT OF SOCIAL AND HEALTH SERVICES HEALTH AND RECOVERY SERVICES ADMINISTRATION Olympia, Washington

To: All Providers Memorandum No: 06-33

Managed Care Organizations **Issued:** June 6, 2006

From: Douglas Porter, Assistant Secretary For information, contact:

Health and Recovery Services 800.562.3022 or go to:

Administration (HRSA) http://maa.dshs.wa.gov/contact/prucontact.asp

Supersedes # Memo: 05-101 MAA

Subject: Disease Management Program Discontinued – June 30, 2006

Effective June 30, 2006, the Disease Management contracts with McKesson Health Solutions and Renaissance Healthcare, Inc. will end. The Disease Management program will be suspended while the department develops a new care management approach and issues a Request for Proposals (RFP) for new contracts.

What changed?

Clients who are currently enrolled with one of the two Disease Management Organizations (DMOs) will receive notification that the program is ending. DMO nurses will direct enrollees to contact their provider's office for their care. DMO nurses will continue to assist enrollees through June 30, 2006. For clients who need assistance after June 30, 2006, please call 800.562.3022.

Who do I contact about the Request for Proposal (RFP) for the new program?

The Contract Manager for the Office of Care Coordination will be coordinating the RFP and can be emailed at robbiaa@dshs.wa.gov.

How do I conduct business electronically with HRSA?

You may conduct business electronically with HRSA by accessing the WAMedWeb at http://wamedweb.acs-inc.com.

How can I get HRSA's provider documents?

To obtain HRSA's provider numbered memoranda and billing instructions, go to HRSA's website at http://maa.dshs.wa.gov (click on the *Billing Instructions/Numbered Memoranda* or *Provider Publications/Fee Schedules* link).

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